

MANDY PARKER

Dog walking & Pet care

Service Agreement

Client responsibilities

- 1 I agree to provide keys or arrange for keys to be available for Mandy for the dog walking/pet sitting appointment.
- 2 I authorise Mandy to obtain any emergency veterinary care that may be necessary during the time spent with my pet. Every effort will be made to contact the owner prior to obtaining emergency treatment. I accept responsibility for any charges incurred for emergency care. I also authorise Mandy to use an alternative veterinarian if my regular vet is unavailable.
- 3 I agree to be responsible for any medical expenses and damages resulting from an injury to Mandy/ dog walker caused by my dog/pet.
- 4 I agree to notify Mandy of any concerns or complaints within 24 hours of the appointment.
- 5 I agree to give a minimum of 24 hours notice of cancellation before any appointment or the full fee will be collected.

Mandy's responsibilities

- 1 I agree to provide all services in a reliable, caring and trustworthy manner. In consideration of these services, the client waives and relinquishes any claims against myself except those arising from negligence on my part.
- 2 I agree to secure the clients property if nobody is home. However, I cannot take responsibility for security if other individuals have access during the term of this agreement.
- 3 I agree to keep clients keys safe, coded and in a secure box if I have to hold them for future appointments.
- 4 I will personally be responsible for all dog walking and pet care appointments unless pre-arranged with the client.

- 5 I will not let any dog off his/her lead unless consent has been given by the owner.
- 6 I will not be responsible for any damage caused by a pet escaping because of a faulty collar or leash provided by the owner.
- 7 I will not be liable for the injury, disappearance or death of any pet with unsupervised access to the outside.
- 8 I agree to wipe down and clean the paws of dogs that have become dirty during their walk. However, I cannot be responsible for any damage and mess caused by any animal when left alone.
- 9 In the event of extreme weather eg. Very heavy rain, snow or storms, or if your dog is injured/ill or on the owner's request, I agree to visit, let the dog relieve himself and then spend the rest of the time indoors with owner approved activities.
- 10 In the event of an injury or medical emergency, I will obtain emergency care with the owner's vet or another if they're unavailable as soon as possible. I agree to pay any charges for treatment in the absence of the owner

Signed: _____

(Pet Owner)

Signed: _____

(Mandy)